

WWW.METALDAYS.NET
PRIVACY POLICY

INFORMATION

The owner guarantees accurate and up-to-date information and also has the right to change the website content without further notice. The owner holds no responsibility for problems caused by possible website changes, updates or renewal.

TRADE MARKS

All trade marks published on these web pages are, if not noted otherwise, legally protected. This includes also all logotypes (product logotypes and corporate logotypes), photos and other material, published on this web-site. The use of any material from this web-site is possible only by the official owner's approval.

RESPONSIBILITY NOTICE

All texts, photos and other material published on this website, serve for the informative purposes only and are selected and edited by the owner. In case of any visitor's business collaboration interest, the owner holds no responsibility for possible inaccurate data contents of the website. Unless in case of a direct damage caused by the owner's intentional misleading or negligence, the owner or any other legal or physical party who collaborated on creating this website, holds no responsibility for any direct, indirect or accidental damage, caused to the website visitor because of his false interpretation of the website content.

INTELLECTUAL PROPERTY

Intellectual property of this website's contents (including patents, trade marks and copy-right works) is protected. No content from this website can be published, copied or used in any other way, unless agreed otherwise with an official owner's permission. Web pages may also contain some information provided by third parties and links to their sites. The owner holds no responsibility for the content of the information published on the third parties' websites.

PRIVACY PROTECTION

The owner collects some contact and personal data only from the websites visitors who consciously agree to this in order to get the access to some special information sites, who subscribe to the newsletter or who make a purchase at the owner's webstore. The responsibility for the authenticity of

the personal data and other contact information is subject to the visitor. Personal data will be used solely for use of contacting the visitor when needed. Personal data will not be used for any other purposes and will not be forwarded to any third parties. IP address can be used for the purpose of determining any problems with the server, but only if this is specially requested by the visitor.

WEBSTORES

This website contains links to some third party's webstores. The owner holds no responsibility for the contents of these webstores and its store policies.

PHOTOGRAPHY

The festival visitor agrees to be photographed and recorded in video and audio, as part of the audience, without any limitations. The visitor also agrees, that those pictures as well as audio and video recordings may be used for festival promotion without any limitation, free of charges.

COOKIES

A cookie, is a small piece of data sent from a website and stored in a user's browser while a user is browsing a website. When the user browses the same website in the future, the data has been stored and the cookie is sent back to the website by the browser to notify the website of the user's previous activity. Cookies were designed to be a reliable mechanism for websites to remember the state of the website or activity the user had taken in the past. We do not use cookies to store any personal information.

This website is using the following cookies:

SESSION COOKIE: used to enhance user experience and remembering selections in user forms and user settings.

FACEBOOK COOKIES: used for integration and use of Facebook social plugins.

LANGUAGE COOKIE: cookie used for storing user language selection.

COOKIE for remembering the user selection regarding the use of cookies.

PERSONAL DATA PROTECTION POLICY

The Controller of the personal data and contact details

This policy applies to the processing (use) of any personal data by MH Music Holiday GmbH (controller) or performed on behalf of the controller.

Information about the controller:

MH Music Holiday GmbH

Rosentalerstr.189

9020 Klagenfurt am Wörthersee

Austria

What personal data are being processed?

Basic contact details (name, surname, telephone number, e-mail address);

- Information about using our web pages (clicks on links, time spent), and response information to our emails (if the message has been opened, to which links you clicked);

The legal basis for the processing of personal data

We may process your personal data on the following legal bases:

- when necessary for the fulfilment of our legal obligations (e.g. issuing invoices for the service provided);
- when the processing of your personal data is necessary for the conclusion and fulfilment of a contract that you have concluded with us or because you wanted from us an offer;
- when you gave a consent for the processing of your personal data for the specific purpose of the processing, whereby you are always entitled to withdraw the consent (e.g., for personalised information of our offer based on profiling);
- when we have a legitimate interest in processing your personal data (for example: when we send you an e-mail in case you write us an e-mail on our web page).

The purposes of the processing of personal data

We may use your personal information for one or more of the purposes:

- communicating with you regarding the provision of our services and responding to your inquiries;
- the conclusion of the contract and the fulfilment of the obligations arising from the concluded contract;
- commercial communications (sending e-mail, ordinary mail and SMS messages);
- commercial communications on the basis of tailored or individualized offers and messages, the creation of user profiles or classification into groups, each of which can receive commercial communications with different content. When creating profiles, we monitor individuals' activity (such as the time that an individual spends on a particular content what content interests him in and an opening of e-mails) and the frequency and value of past purchases;
- to enforce any legal claims and to resolve disputes;

How long do we keep your personal data and what happens to them afterwards

We keep basic personal data all the time, as long as you have the status of our registered user on our web pages, you are subscribers to our newsletters, ... We keep your personal data which are processed on the basis of your consent permanently or until you withdraw this consent given by you. We keep data on invoices issued for 10 years from the issue. We will keep the data necessary for concluding and fulfilling the contract between you and us, for 5 years from the completion of the contract (delivery of goods). After the

expiry date, your personal information is effectively erased or anonymised, which means that we process them in such a way that they can no longer be associated with you or attributed to you.

Voluntariness of providing the data and consequences of not providing
The provision of personal data is voluntary. You are not obliged to provide personal data to us, but if you do not provide them, you can not receive certain services or conclude contracts with us. Which data are such that their non-provision entail the stated consequences, we will indicate each time we obtain personal data from you.

Cookie settings

Who has access to your personal data

We do not transfer your personal data and allow third parties (outside of MH Music Holiday GmbH) to get acquainted with them, except for those who have a written contract with us, on the basis of which they perform certain tasks related to the processing of data and are obliged to comply with the legislation regarding the processing and protection of personal data (so-called Contractual processors). Contractual processors to whom we provide personal information are:

- marketing service providers;
- ISP providers,...

Contractual processors may process personal data only in the accordance with our instructions and may not process personal data for their own purposes. They are obliged, together with their employees, to protect the confidentiality of your personal data.

Contractual processors of personal data do not transfer to third countries (outside the Member States of European Economic Area - those are EU Member States and Iceland, Norway and Liechtenstein).

What kind of rights do you have regarding personal data, how can you withdraw consent for processing, and what are the consequences of withdrawal

You have the following rights regarding your personal data:

- the right to information about the processing of your personal data
- to access to personal data and the following information: processing purposes; types of personal data; users or categories of users to whom personal data have been or will be disclosed, in particular users in third countries or international organisations; the planned retention period of personal data or, if that is not possible, the criteria used to determine that period; the existence of automated decision-making, including the profiling and the reasons for it, as well as the importance and estimated consequences of such processing for you;
- to one (free of charge) copy of your personal data in a machine readable

format you specify yourself (if the request is provided by electronic means of communication and you do not request otherwise, the copy shall be provided in electronic form); for additional copies you request, we can charge a reasonable fee, taking into account the costs;

- to ask for correction of incorrect, inaccurate or incomplete personal data;
- to processing restrictions when:
 - dispute the accuracy of personal data, for a period that allows us to verify the accuracy of personal data;
 - the processing is illegal and you are against the deletion of your personal data, and request a restriction on their use instead;
 - we do not need personal data for processing purposes anymore, but you need them for establishment, exercise, or defence of legal claims;
- to deletion of all personal data (right to forget), if the conditions set out in Article 17 of the General Data Protection Regulation are fulfilled, and in particular when you withdraw the consent for the processing of personal data;
- to the printout of personal data in a structured, widely used and machine-readable form, with the right to forward this information to another controller, without hindering you;
- to ceasing the use of personal data for direct marketing purposes, including the creation of profiles;
- to that you are not subject to a decision based solely on automated processing, including the creation of profiles if the conditions under Article 22 of the General Data Protection Regulation are met.
- the right to file an appeal against us with a Data Protection Authority (Information Commissioner of the Republic of Slovenia, if you believe that the processing of your personal data violates the General Data Protection Regulation. You can find their contact details here: <https://www.ip-rs.si/en/>).

Procedure for exercising rights

You may address your requests regarding the exercise of rights in relation to personal data in writing to any contact listed at the top of this document under The Controller of the personal data and contact details.

For the purposes of reliable identification in the case of the exercise of rights in connection with personal data, we may require additional information from you, and we may only refuse to act if we prove that we can not reliably identify you.

At your request by which you exercise your rights in relation to personal data, we must respond without undue delay, and no later than one month after receiving your request.

More about GDPR regulation

What is GDPR?

GDPR is the acronym for General Data Protection Regulation, which

establishes new rules concerning the protection of personal data (from this point forward: General Regulation).

Where do I get the official text of the General Regulation?

[Here \(click\)](#).

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