

This page informs and sets out the terms and conditions between MetalDays festival (Heartlee GmbH, and One Happy Turtle d.o.o) (hereinafter referred to as "Promoter of MetalDays festival") and buyer of the festival ticket (this includes also gift tickets) and/or other visitors or guests or in short - people present at the festival. By purchasing or receiving a ticket, or if you are by any case visiting MetalDays festival and/or are present at the festival area, you agree fully and are bound by these Terms and conditions. Please read the Terms and conditions carefully.

Promoter of MetalDays festival reserves the right to change these Terms and conditions at any time. Any amended terms and conditions will be posted to this website. Please check this section regularly for changes to ensure you have up to date information. If you purchase a ticket after any amendment to these Terms, you agree to be bound by the updated version of these Terms. Promoter of MetalDays festival reserves the right to modify, alter, or update the program, venues or schedule at any time without prior notice. All possible changes (in Terms & Conditions and the ABC section) will be announced on our website www.metaldays.net so please check it regularly. In the event of any breach of these Terms and conditions, Promoter of MetalDays festival reserves the right to cancel tickets, to refuse admission, to remove the holder or to confiscate offending articles, as the case may be, and in any case, to retain any funds paid for the festival ticket. Promoter of MetalDays festival reserves the right to add extra shows and/or additional days to the festival billing. This ticket may not cover such additions and in that case up-charges may appear. All ticket holders and potential visitors will be informed about such activities via www.metaldays.net.

Promoter of MetalDays festival reserves the right to decline or forbid entrance to the Festival to anyone, who possesses any kind of risk, threat or liability to the festival itself, might in any way endanger the safety of the visitors or cause any kind of problems.

Admission and participation at the festival, including staying at the festival camping area, is at the visitors' own risk. Promoter of MetalDays festival will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property and vehicles (cars, campers, motorcycles, including caravans etc.), if the cause is due to the negligence of the ticket holder or the unforeseeable actions of third parties, including force majeure.

In case the festival is canceled (excluding reasons written above), the ticket can be returned to the shop, where it was bought within a 14 days period and under the rules and conditions of the shop, where the ticket was bought. Promoter of MetalDays festival reserves the right to modify parts of the program in line with the festival concept. In case of such modification, the

entry ticket is equally valid, can not be returned and no additional fee will be requested.

Promoter does not accept responsibility for counterfeit tickets. The ticket has a special way of protection and any abuse of such will be dealt with according to the law. In case of festival cancellation, changes of dates or any other changes, regarding the festival, the additional expenses (public or organized transportation, private travel arrangements, accommodations and/or others) will not be reimbursed. All festival visitors (including minors) give their full consent to be photographed, filmed or recorded as part of the audience. All video, photo and audio materials acquired on festival site are available to be used for promotional purposes of the MetalDays festival and other promotional activities, organized by the Promoter of MetalDays festival. With the possession of any festival wristband and / or by entering the event and/or by your presence at the event site, you acknowledge and fully agree that you may be photographed and recorded as part of such footage and its use in distribution (commercial or otherwise) without any payment.

It is strictly forbidden to carry into the festival area any kind of illegal substances, glass (of any kind), spray cans, laser equipment or laser pens, gas canisters, fireworks, flares, Chinese lanterns, klaxons, air horns or other similar items capable of making loud noise and any item which may reasonably be considered for use as a weapon. MetalDays Festival operates a zero tolerance on drugs/legal highs and entry will be refused for those attempting to enter the event with any. If a person is caught at the festival area with the possession of illegal substances /drugs /legal highs, law enforcement will be informed and the festival wristband will be revoked and a person will be escorted off premises and future access will be restricted, without any explanation and without a refund.

You may be searched upon entry to the festival site. Any items that may be used in an illegal or offensive manner will be confiscated. No responsibility by the Promoter of MetalDays festival is given for the return of confiscated items. If a person possesses illegal substances, law enforcement will be informed and a person may be arrested.

WARNING: Exposure to loud music can damage your hearing. Fast-changing lights can be dangerous for persons suffering from epilepsy.

TICKETS

Ticket replacements due to canceled festivals in 2020 and 2021 have shown that ticket personalisation is the right solution for many problems that can

arise when reselling tickets, in the case of a canceled festival and in the case of illegal sales of fake tickets.

That is why it was decided that tickets for MetalDays for the 2023 edition and all future editions will be personalised.

What are personalised tickets?

Personalised tickets are tickets which include the name of the visitor to the event. At the entrance, the name on the tickets will be compared to the visitors ID. If they don't match, entrance to the event will be denied.

For those who buy tickets and want to transfer them to a third party for any reason, we will offer a safe transfer through our shop. This function is in the process of being set up and will be enabled in due course. Your data is safe, and will not be used for anything else, nor will it be available to third parties.

Any festival ticket has its declared value and is owned by the Promoter of MetalDays festival until its full price is paid. By buying the ticket, the visitor fully accepts the rules of conduct, imposed by the venue and by the Promoter of MetalDays festival. Hard copy ticket without a stub will be considered invalid. Keep your ticket in a safe place and do not bend or fold it. Promoter of MetalDays festival does not accept any responsibility for problems caused due to mechanical or any other kind of damage to the ticket after its purchase, which could result in declaring it invalid.

Promoter of MetalDays festival reserves the right to adjust the ticket price in case of a prominently negative inflation rate. Promoter of MetalDays festival advises festival visitors to purchase their tickets only at authorized sale points. Upon entry to the festival grounds, your ticket will be annulled and you will be given a festival wristband, which will allow you to exit and enter the festival grounds without limitations. From that moment on, the entry ticket is no longer valid. The holder of this ticket declares, that he/she is informed about the rules, which the Promoter of MetalDays festival has posted on www.metaldays.net and that he/she fully accepts those rules. If the holder does not adhere to the rules, posted on www.metaldays.net or abuses the ticket or the festival wristband in any way, he/she will be removed and banned from the venue and/or handed over to the competent authorities.

FESTIVAL DATES

Dates of the MetalDays festival is subject to change without prior notice. You will be informed about such activities via www.metaldays.net and/or.

Promoter of MetalDays Festival reserve the right to alter or vary the content or timing of the whole or any part of the event due to circumstances beyond our reasonable control and also reserves the right to modify, alter, or update the programme, venues or schedule at any time without prior notice and without being obliged to refund or exchange tickets. All possible changes will

be announced on our website www.metaldays.net and/or, so please check it regularly.

FORCE MAEJURE

in the case of circumstances beyond normal control such as war, civil or political unrest, actions and orders from the authorities, strikes, catastrophes, pandemics, epidemics or other severe damages or highly unexpected factors Promoter of MetalDays festival may cancel the festival, and all the funds received will not be refunded.

AGE RESTRICTIONS

Only visitors, who are aged 18 years old or older on their first day of the official festival start date, may enter the festival area. Visitors might be asked for a valid ID/proof of identification (valid passport or valid ID card, copies are not accepted) at the festival entrance by festival staff. Ticket holders under 18.years of age may enter only if accompanied by their parent or legal guardian. Children up to 12.years of age can enter the festival for free, accompanied by their parents or legal guardian. Parents and/or legal guardians are fully responsible for their children/minors for the whole duration of the festival. Children and minors will not be served alcoholic drinks at the festival.

RESPONSIBILITY

Promoter of MetalDays festival accepts no responsibility for goods or services purchased from third-party traders. Tickets cannot be used as part of any marketing, media or sales promotion whether commercial or non-commercial without prior written permission of the Promoter of MetalDays festival. To protect your own safety and those of other guests, please act responsibly. If you are caught urinating or defecating in places other than a toilet, your festival wristband will be revoked and you will be escorted off premises and future access will be restricted, without any explanation and without a refund. Please use bins and recycling points provided and separate the thrash! Burning of plastics, bedding, tents, furniture, and other objects is not permitted anywhere on the site and could result in criminal charges being brought against anyone caught doing so.

Anti-social behavior will not be tolerated and any visitor acting in such a way will have the festival wristband revoked and escorted off-premises and future access will be restricted, without any explanation and without a refund.

PETS

Pets are strictly forbidden at the area of the festival, including the camping area. If any visitor will not obey this very strict rule, his/hers festival wristband will be revoked and he/she will be escorted off-premises and future access will be restricted, without any explanation and without a refund.

CAMPING

Camping at the festival camping area is possible only to visitors with a valid Festival ticket.

Camping is allowed only in the designated camping area. It is forbidden to set up tents outside of the fenced area of the Festival Camp or restricted areas of the Festival Camp.

Unregistered people and anyone without a valid Festival wristband cannot enter the Festival campsite and visitors camping at the Festival camp are not allowed to escort such individuals onto the Festival Camp site.

CAR PARKING

Car Parking is available only to visitors with a valid MetalDays Festival ticket. Vehicles are parked at the festival Parking area entirely at owner's risk. At car parking, please obey the security personnel and park your car as instructed. Promoter of MetalDays festival will not be held liable for any loss or damages sustained at the event including damage, theft or losses to property and vehicles (cars, campers, motorcycles, including caravans etc.), if the cause is due to the negligence of the ticket holder or the unforeseeable actions or third parties, including force majeure. Promoter has a right to change Parking rules, and the parking area at any time.

These Terms and Conditions are to be interpreted in accordance with Slovenian law and any dispute of these Terms and Conditions is subject to the exclusive jurisdiction of the Slovenian court of law.

SLO

Pogoji uporabe Festivala Metaldays

Slovar pojmov:

Festival: festival MetalDays,

Organizator: Heartlee GmbH, One Happy Turtle d.o.o

Vstopnica: vstopnica za festival (darilna, promocijska, brezplačna),

Zapestnica: festivalska zapestnica, ki omogoča dostop do festivala,

prizorišče: označeno območje/prizorišče festivala, kjer se izvajajo aktivnosti festivala ter kampiranje,

Upravičene osebe: osebe, ki so kupile ali pridobile vstopnico, s katero jim je omogočen dostop do festivala ter gostje festivala

Spletna stran: spletna stran <https://www.metaldays.net>

Pogoji: Spodaj napisani pogoji, ki celoti veljajo na festivalu

Program festivala: objavljeni program festivala na spletni strani <https://www.metaldays.net>

Obiskovalec: je vsaka upravičena oseba

Ta stran obvešča in določa pogoje uporabe med organizatorjem festivala kupcem vstopnice upravičenimi osebami, ki so prisotne na festivalskem območju zaradi kateregakoli razloga. Podstran Festival ABC na www.metaldays.net je del Pogojev poslovanja. Z nakupom ali prejemom vstopnice oz.s svojo prisotnostjo na festivalskem območju se s spodaj navedenimi zavezujočimi pogoji v celoti strinjate. Svetujemo vam, da jih pazljivo preberete.

Organizator festivala si pridržuje pravico, da kadarkoli spremeni te pogoje. Vse morebitne spremembe (v Pogojih poslovanja in Festival ABC podstrani) bodo objavljene na spletni strani [metaldays.net](https://www.metaldays.net), prosimo da jih redno spremljate.

Upravičene osebe so dolžne redno spremljati spletno stran ter si zagotoviti naj najnovejše informacije. Če je bila vstopnica pridobljena po katerikoli spremembi teh pogojev, se upravičene osebe strinjajo z novimi, posodobljenimi pravili različice teh pogojev. Organizator festivala si pridržuje pravico kadarkoli spremeniti ali posodobiti program festivala, prizorišče festivala ali urnik festivala brez predhodnega obvestila. Vse možne spremembe bodo objavljene na naši spletni strani in / ali Facebook strani festivala, zato je nujno redno spremljanje. V primeru kakršnekoli kršitve teh pogojev, si Organizator festivala pridržuje pravico do preklica vstopnic, zavrnitve vstopa imetniku, odstranitve imetnika s prizorišča ali zaplembe spornih predmetov, odvisno od primera; imetnik v nobenem primeru ni upravičen do povračila kupnine vstopnice. Organizator festivala MetalDays si pridržuje pravico do dodajanja dodatnih nastopajočih glasbenikov oz.skupin in / ali dodatnih festivalskih dni. Vstopnica teh sprememb mogoče ne bo krila in v takem primeru se lahko zahteva doplačilo, ki bo omogočilo vstop na prizorišče. Vsi imetniki vstopnic in potencialni obiskovalci bodo o morebitnih spremembah obveščeni preko spletne strani in / ali Facebook strani.

Vsaka vstopnica ima svojo vrednost in je v lasti organizatorja festivala, dokler ni plačana njena polna cena. Z nakupom vstopnice obiskovalec v celoti sprejema pravila obnašanja in ravnanja, ki so določena s strani organizatorja festivala in v veljavi na prizorišču festivala in so zavezujoča za vse obiskovalce. Vstopnica v tiskani obliki brez perforiranega dela (dela, ki se odtrga) se šteje za neveljavno. Svojo vstopnico hranite na varnem mestu in je ne upogibajte in ne zlagajte. Organizator festivala ne prevzema nobene odgovornosti za težave, ki so nastale zaradi mehanske ali kakršnekoli druge

poškodbe na vstopnico po samem nakupu, katerih posledica je lahko neveljavnost vstopnice. Datum festivala se lahko spremeni brez predhodnega obvestila. O morebitnih spremembah boste obveščeni preko spletne strani in / ali Facebook strani. Organizator festivala si pridržuje pravico do spremembe vsebine programa, časovnega razporeda programa ali spremembe dogodka v celoti zaradi okoliščin na katere nima vpliva, prav tako pa si pridržuje pravico do spremembe ali posodobitve programa, prizorišča ali urnika brez predhodnega obvestila in brez dolžnosti vračila kupnine ali zamenjave vstopnic. Vse morebitne spremembe bodo objavljene na naši spletni strani in / ali Facebook strani, zato jo redno spremljajte. Organizator festivala si pridržuje pravico prilagoditve cene vstopnic v primeru izrazito negativne stopnje inflacije. Organizator festivala svetuje obiskovalcem festivala, da kupujejo vstopnice samo na pooblaščenih prodajnih mestih.

Ob vstopu na festivalsko območje bo vaša vstopnica razveljavljena in dobili boste festivalsko zapestnico, s katero boste lahko brez omejitev vstopa in izstopa na festivalsko območje. Od tega trenutka vstopnica ne velja več. Imetnik vstopnice izjavlja, da je seznanjen s temi pravili, ki jih je Organizator festivala objavil na spletni strani in da ta pravila v celoti sprejema. V primeru, ko se imetnik ne drži pravil, objavljenih na spletni strani, in vstopnico ali festivalsko zapestnico na kakršenkoli način zlorabi, bo odstranjen s prizorišča in mu bo prepovedan nadaljnji vstop na prizorišče ter/ali bo predan pristojnim organom. Organizator festivala si pridržuje pravico do zavrnitve ali prepovedi vstopa na Festival vsem, ki predstavljajo kakršnokoli tveganje ali grožnjo za sam festival, ki lahko na kakršenkoli način ogrozijo varnost obiskovalcev ali povzročijo kakršnekoli težave. Že izdane festivalske zapestnice niso prenosljive.

Vstop in udeležba na festivalu, vključno z bivanjem v kampu festivala, je izključno na lastno odgovornost obiskovalcev. Organizator festivala ne odgovarja za kakršnekoli izgube, poškodbe ali škodo, ki je nastala na festivalu, vključno s škodo, tatvino ali izgubo premoženja in vozil (avtomobilov, kamperjev, motornih koles, vključno s prikolicami itd.), če je vzrok za to malomarnost imetnika vstopnice ali nepredvidljiva dejanja tretjih oseb, vključno z višjo silo.

V primeru odpovedi festivala (brez zgoraj navedenih razlogov), lahko vstopnico vrnete v trgovino, kjer je bila kupljena v roku 2.mesecev, v skladu s pogoji poslovanja prodajnega mesta, kjer je bila vstopnica kupljena. Organizator festivala si pridržuje pravico do spreminjanja programa in/ali delov programa festivala, do spremembe prizorišča festivala, do spreminjanja urnika festivala ali nastopajočih glasbenih skupin v skladu s konceptom

festivala. V primeru takšnih sprememb je vstopnica enako veljavna in je ni mogoče vrniti in zanjo ni mogoče zahtevati vračila kupnine.

Organizator festivala ne prevzema odgovornosti za ponarejene vstopnice. Vstopnica ima posebne zaščitne mehanizme in morebitne zlorabe le-teh bodo obravnavane v skladu z zakonom. V primeru odpovedi festivala, sprememb datumov ali kakršnih koli drugih sprememb v zvezi s festivalom se dodatni stroški (javni ali organizirani prevoz, zasebni turistični aranžmaji, prenočišča in / ali drugi stroški) imetnikom vstopnice oz. obiskovalcem ne povrnejo. Vsi obiskovalci festivala (vključno z mladoletniki) v celoti privolijo v fotografiranje in snemanje kot del občinstva festivala. Vsa video, foto in zvočna gradiva, pridobljena na samem festivalu, so na voljo za promocijske namene festivala in druge ostale promocijske dejavnosti Organizatorja festivala. Obiskovalci se s svojo prisotnostjo na festivalu (ne glede na tip zapestnice) s snemanjem in uporabo posnetkov v celoti strinjajo in za to niso upravičeni do nobenega denarnega ali drugačnega nadomestila.

Na festivalsko območje je strogo prepovedano prinašati kakršnekoli prepovedane predmete in snovi; steklo (kakršnekoli vrste), pločevinke pod pritiskom, laserje vseh vrst, plinske kasete/jeklenke, ognjemet, rakete, petarde in ostale podobne predmete, kot tudi predmete ki so sposobni oddajati glasen hrup in vse predmete, ki bi jih bilo mogoče obravnavati kot orožje. Festival deluje na ničelni toleranci do drog in tistim, ki bodo poskusili vstopiti na festival in bodo posedovali droge, bo vstop zavrjen. Če je na festivalskem območju odkrita oseba, ki poseduje nelegalne substance ali prepovedane snovi, bodo o tem obveščena organi pregona, hkrati pa bo osebi uničena oz. odstranjena festivalska zapestnica, oseba bo v spremstvu odstranjena iz festivalskega prizorišča, nadaljnji vstop na prizorišče bo prevedan brez kakršnegakoli pojasnila in brez vračila kupnine vstopnice. Ob vstopu na festivalsko prizorišče boste lahko preiskani s strani uradnih oseb festivala. Vsi zgoraj omenjeni prepovedani predmeti ali snovi bodo zaseženi. V primeru posedovanja in zasega nelegalnih drog, bodo o tem obveščeni organi pregona nakar sledi kazenski pregon.

OPOZORILO: Izpostavljenost glasni glasbi lahko resno poškoduje sluh. Hitro spreminjajoče se luči so lahko nevarne za osebe, ki trpijo zaradi epilepsije. Višja sila / Force Majeure: v primeru okoliščin na katere Organizator festivala nima vpliva kot so vojna, državljanski ali politični nemiri, posebni ukazi ali navodila s strani državnih oblasti, stavke, katastrofe, epidemije ali drugi nepredvidljivi dogodki, lahko Organizator festivala festival odpove in kupnina vstopnic v celoti ne bo povrnjena.

Na festivalsko območje lahko samostojno vstopijo samo obiskovalci, ki so na prvi dan uradnega začetka festivala stari 18. let ali več. Uradne osebe festivala lahko na vhodu na festival zaprosijo za veljaven osebni dokument / dokazilo o identifikaciji (veljaven potni list ali veljavna osebna izkaznica, kopija ne zadostuje). Imetniki vstopnic, mlajši od 18 let, lahko vstopijo le, če jih spremljajo starši ali zakoniti zastopniki. Otroci do 12. leta starosti lahko festival obiščejo brezplačno v spremstvu staršev ali zakonitega zastopnikov. Starši in / ali zakoniti zastopniki so v celoti odgovorni za svoje otroke / mladoletnike za čas celotnega trajanja festivala. Otrokom in mladoletnikom na festivalu ne bodo postrežene alkoholne pijače.

Organizator festivala ne prevzema nobene odgovornosti za blago ali storitve, kupljene od drugih trgovcev oz.ponudnikov izdelkov ali storitev na samem festivalu. Vstopnic festivala ni mogoče uporabiti za namene trženja, promocije v medijih ali pospeševanja prodaje brez predhodnega pisnega dovoljenja Organizatorja festivala.

Prosimo, da se na festivalu obnašate odgovorno in da poskrbite za lastno varnost in varnost ostalih obiskovalcev.

V primeru ko je obiskovalec festivala zasačen pri uriniranju zunaj za to namenjenih stranišč ali urinalov, mu bo festivalska zapestnica uničena oz.odstranjena, oseba pa bo odstranjena s prizorišča festivala, brez možnosti nadaljnega vstopa na festival in brez povračila denarja za vstopnico.

Prosimo, da odpadke ločujete in smeti odlagate v za to namenjene koše; apeliramo tudi, da sodelujete v Trash deposit shemi. Kurjenje plastike, šotorov, pohištva in vseh ostalih gorljivih predmetov na festivalskem prizorišču je strogo prepovedano in kaznivo!

Asocialno in deviantno vedenje na območju festivala je nedopustno in obiskovalcu s takim vedenjem bo uničena oz.odstranjena festivalska zapestnica, oseba bo v spremstvu odstranjena iz festivalskega prizorišča, nadaljnji vstop na prizorišče bo prepovedan brez kakršnegakoli pojasnila in brez vračila kupnine vstopnice.

DOMAČE ŽIVALI

Domače živali so strogo prepovedane na celotnem območju festivala, vključno s festivalskim kampom. Osebi, ki tega pravila ne bo spoštovala, bo odstranjena ter uničena festivalska zapestnica, oseba bo v spremstvu odstranjena iz festivalskega prizorišča, nadaljnji vstop na prizorišče bo prepovedan brez kakršnegakoli pojasnila in brez vračila kupnine vstopnice.

KAMPIRANJE

Kampiranje v festivalskem kampu je možno le obiskovalcem z veljavno festivalsko vstopnico. Kampiranje je dovoljeno le na vnaprej določenem območju kampiranja. Zunaj ograjenega območja festivalskega kampa oz. na mestih, kjer je prepovedano kampiranje, je kampiranje strogo prepovedano. V festivalski kamp je prepovedano vstopiti osebam, ki nimajo veljavne festivalske zapestnice. Prav tako je prepovedano obiskovalcem festivala v festivalski kamp spremljati osebe, ki nimajo veljavne festivalske zapestnice.

PARKIRANJE

Parkirni prostor festivala je na voljo samo obiskovalcem festivala z veljavno vstopnico oz. zapestnico za Festival in plačano parkirnino. Vsa vozila na celotnem območju festivala so parkirana na lastno odgovornost (velja za območje Parking in Parking & Camping). Prosimo, da na parkirišču upoštevate navodila varnostnega osebja in odgovornih oseb festivala. Organizator festivala ne odgovarja za kakršnekoli izgube, poškodbe ali škodo, ki je nastala na festivalu, vključno s škodo, tatvino ali izgubo premoženja in vozil (avtomobilov, kamperjev, motornih koles, vključno s prikolicami itd.), če je vzrok za to malomarnost imetnika vstopnice ali nepredvidljiva dejanja tretjih oseb, vključno z višjo silo. Organizator festivala si pridržuje spremeniti pogoje in navodila festivalskega parkirnega režima.

Pogoji so zapisani v skladu s slovenskim pravnim sistemom in za vse spore je pristojno Okrajno Sodišče v Ljubljani.